



<FULLNAME>
 <MAILING ADDRESS_1>
 <MAILING ADDRESS_2>
 <CITY>, <ST> <ZIP+4>

Welcome to the
City of Urbana
 Electric Aggregation Program

Hi <Contact_First_NM>,

October 14, 2024

We are pleased to let you know that your community of the City of Urbana has chosen Dynergy to be the preferred electricity supplier for you and your neighbors through its Electric Aggregation Program. In May 2018, a majority of voters in your community gave the City of Urbana the authority to negotiate the most favorable electricity supply rate and terms for you. We are very proud to have been chosen to serve you!

Here's What You Can Expect

- The program is simple! You are automatically enrolled and there is no enrollment, switching or early termination fee.
- You will receive a guaranteed, fixed rate of 7.180 ¢ per kWh through your December 2025 meter read.
- Or choose to opt-in to the 100% Green Energy rate of 7.490 ¢ per kWh. Please call us for this option.
- Nothing will change! Continue to receive one monthly bill from your local utility, AES Ohio. You'll notice that Dynergy will now show as a line item for the supply portion on your bill.
- If you have any questions regarding the program, call Dynergy at 888-682-2170.
- AES Ohio will send you a confirmation letter after your enrollment is finalized.

Secure Rate
 +
Satisfaction Guaranteed
 +
Trusted by Millions

Don't want to participate?

Just complete and return the reply card below or call Dynergy at 888-682-2170 by **November 4, 2024**. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by AES Ohio under its standard service offer or until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

To learn more about the program, please see the enclosed terms and conditions or visit

<https://www.dynergy.com/municipal-aggregation/communities-we-serve/Ohio/>.

With much appreciation,

City of Urbana & Dynergy

See Reverse for Frequently Asked Questions

Community: City of Urbana

I do not wish to take advantage of the favorable rate negotiated through the City of Urbana Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program through the December 2025 term.

This opt-out card must be post marked by **November 4, 2024** and mailed to Dynergy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name _____ SDI Number _____

Service Address _____

Service Address _____

Signature _____ Date _____

If you wish to permanently opt out of all electric aggregations, in addition to returning this opt out notice as indicated above you must add yourself to the Public Utilities Commission of Ohio "Do Not Aggregate" list. Visit <https://puco.ohio.gov/utilities/electricity/resources/electric-do-not-aggregate-list> to learn more.